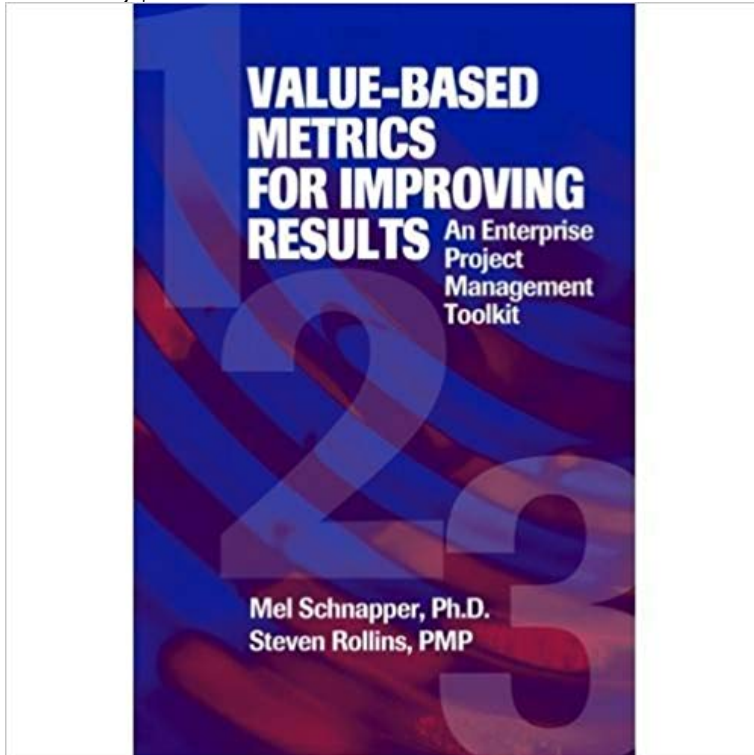


# Value-Based Metrics for Improving Results: An Enterprise Project Management Toolkit



Featuring a roadmap that can be applied to virtually all organizations, this book presents a universal value-based methodology for developing and using metrics as a management tool to monitor, manage, improve, align and reward performance in practically any business function at any level. This informative volume illustrates how to establish and manage an effective Metrics Program for improving performance and results. Includes a monitoring system for responding rapidly to internal or external changes. Key Features Establishes a shift in thinking from activity, input, and throughput to a focus on appropriate investments of time, effort and money for improving results. Enables the measurable definition of what constitutes value, priorities and establishes an objective language and measures for discussing enterprise initiatives and IT investments, teamwork, leadership, quality and much more. Provides a process for aligning strategic, annual, functional, and departmental objectives at the corporate level and includes an internal monitoring system for responding rapidly to internal or external changes. Develops near absolute clarity regarding manager-employee deliverables, expectations of managerial support, nature of interdependencies, and allocation of resources, which will improve teamwork within and between departments. Includes a business case for implementing a project management metrics program and over 200 Metrics that focus on specific value of utilization; relation to delivery speed of measured objective and cultural safety; and fraud sensitivity.

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